

20268

DATE: July 6, 2011

TO: Board of Acquisition and Contract

FROM: Marguerite Beirne, Chief Information Officer, Department of Information Technology

George N. Longworth, Commissioner, Department of Public Safety

John J. Hsu, P.E., Commissioner, Department of Public Works and Transportation

RE: RESOLUTION TO EXEMPT FROM THE OPERATION OF THE WESTCHESTER COUNTY PROCUREMENT POLICY AN AGREEMENT WITH DIEBOLD ENTERPRISE SECURITY SYSTEMS ("DIEBOLD") WHEREBY DIEBOLD WILL PROVIDE SUPPORT AND MAINTENANCE OF THE BUILDING ACCESS CONTROL SYSTEM, THE VISION BADGING AND VISITOR MANAGEMENT SYSTEMS USED AT VARIOUS WESTCHESTER COUNTY LOCATIONS (Agreement IT-1204)

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BACKGROUND:

- On September 8, 2005, your Honorable Board approved a resolution which authorized entering into an agreement with Diebold Enterprise Security Systems ("Diebold"), having a place of business located at 155 Lafayette Avenue, White Plains, New York 10603, to provide system software maintenance and integration support services for the security system including C CURE 800 access control system, C CURE Vision badging system and visitor management for three (3) years commencing on July 1, 2005 through June 30, 2008 for a total not to exceed amount of \$91,680 with the option to renew for three (3) additional one (1) year terms at the end of the initial three (3) year term. The contract (IT-740) with Diebold authorized in this resolution was subsequently executed and approved, as were contract amendments renewing the contract for three (3) additional one (1) year terms.
- On November 20, 2008, December 10, 2009 and July 8, 2010 your Honorable Board approved resolutions which authorized the County to renew contract IT-740 with Diebold Enterprise Security Systems, for three (3) additional one (1) year periods of system software maintenance and integration support services for the security system commencing on July 1, 2008 and terminating on June 30, 2011 and increasing the amount of the contract by \$96,264 to a new total not to exceed contract amount of \$187,944. The contract amendments authorized in these resolutions were subsequently executed and approved.
- Due to the widespread use of C CURE to control access to many County facilities and due to the specialized hardware and software components that are integrated into the system, it is critical to continue software maintenance and support services to maintain the operational integrity of the system. During the first three (3) years of this contract, Diebold performed a major upgrade to the C CURE and visitor management applications; applied subsequent patches and minor upgrades to C CURE; installed the administration software on new PCs (personal computers) as obsolete PCs were replaced; verified that server operating system patches were certified by the software vendor and assisted in applying those patches. They also came on site during Data Center shut downs to ensure that the servers were brought down properly and came back online without any problems. As more sites are controlled using C CURE, these activities occur more often.

- Consequently, many members of Diebold's staff are intimately familiar with the C CURE system. Because of their expertise regarding the County's C CURE system and because they are located in White Plains, they are able to quickly respond to resolve problems related to the C CURE system in a professional manner. Diebold's staff's familiarity with our system and proximity has been crucial to the maintenance and support of the C CURE system.
- In addition, the Department of Public Works and Transportation ("DPWT") recently awarded Contract 10-233 to Diebold to perform maintenance services for the C CURE Building Access Control System equipment throughout the County for a period from July 1, 2011 through June 30, 2013. Because work performed under the DPWT contract often requires modifications within the C CURE software system, using the same vendor to perform software maintenance will avoid problems that often arise when different vendors make changes to the same software configurations.
- Therefore, pursuant to Section 3 (a) xxi, the Westchester County Procurement Policy and Procedures are not applicable to a procurement for which this Honorable Board determines, by resolution passed prior to commencing such procurement, that compliance with this policy would not be in the best interests of the County. Based on the reasons described above, it is proposed that the best interests of the County would continue to be served by exempting the procurement of additional consulting services from Diebold from the County Procurement Policy.
- A separate resolution is also before your Honorable Board requesting authorization to enter into an agreement (IT-1204) with Diebold Enterprise Security Systems.
- The public purpose for this agreement is to maintain the building security system to promote the safety of its occupants, and in turn, the residents of the County who are affected by services provided and administered by staff who occupy the buildings where the security system has been installed.
- The goals and objectives of the agreement are to ensure the stability of these systems by keeping the application and operating system software up to date to minimize the potential for failure or exploitation of vulnerabilities. The activities covered under this renewal will be scheduled and monitored for completion by DoIT, DPWT and DPS staff.

ACTION REQUESTED:

- Authorization to exempt from the Westchester County Procurement Policy and Procedures, the procurement of additional professional consulting and assistance services from Diebold Enterprise Security Systems, for the provision of support and maintenance of C CURE perimeter intrusion and detection software at various Westchester County locations.

Accordingly, the attached resolution is submitted for your consideration.

**RESOLUTION**

UPON A COMMUNICATION FROM THE CHIEF INFORMATION OFFICER, DEPARTMENT OF INFORMATION TECHNOLOGY, THE COMMISSIONER, DEPARTMENT OF PUBLIC SAFETY AND THE COMMISSIONER, DEPARTMENT OF PUBLIC WORKS AND TRANSPORTATION, BE IT HEREBY

RESOLVED, that pursuant to Section 3 (a) xxi, of the Westchester County Procurement Policy and Procedures, it is hereby determined that application of the procedural requirements contained therein, including the necessity of soliciting proposals, is not in the best interest of the County in connection with the procurement of support and maintenance services for the C CURE perimeter intrusion and detection system at various Westchester County locations from Diebold Enterprise Security Systems; and be it further

RESOLVED, that the County Executive or his duly authorized designee is hereby authorized to execute and deliver any and all documents and to take all action necessary and appropriate to effectuate the purposes hereof.

APPROVED BOARD OF ACQUISITION CONTRACT - 05/28/2011 JOMARY VEIRA, SECRETARY

Account to be Charged/Credited:  
Agreement No. IT-1204

| Fund | Dept | Major Program,<br>Program & Phase<br>Or Unit | Object/<br>Sub-Object | Trust<br>Account | Dollars |
|------|------|--|-----------------------|------------------|---------|
|      |      |  |                       |                  | NA      |
|      |      |  |                       |                  |         |

Budget Funding Year(s): NA                      Start Date: NA                      End Date: NA

Funding Source                      Tax Dollars: \$NA  
    State Aid \_\_\_\_\_  
\$NA                                      Federal Aid \_\_\_\_\_  
 (must match resolution) Other: \_\_\_\_\_