

12059

DATE: June 25, 2010

TO: Board of Acquisition and Contract

FROM: Marguerite Beirne, Chief Information Officer, Department of Information Technology
John J. Hsu, PE, Acting Commissioner, Department of Public Works

RE: REQUEST AUTHORITY TO EXERCISE THIRD RENEWAL OPTION FOR CONTRACT IT-740 WITH DIEBOLD ENTERPRISE SECURITY SYSTEMS FOR AN ADDITIONAL ONE YEAR TERM FOR SYSTEM SOFTWARE MAINTENANCE AND INTEGRATION SUPPORT SERVICES FOR THE SECURITY SYSTEM COMMENCING ON JULY 1, 2010 AND TERMINATING ON JUNE 30, 2011, INCREASING THE AMOUNT BY \$32,088 TO A NEW TOTAL NOT TO EXCEED CONTRACT AMOUNT OF \$187,944

BACKGROUND:

- On September 8, 2005, your Honorable Board approved a resolution which authorized entering into an agreement with Diebold Enterprise Security Systems ("Diebold"), having a place of business located at 155 Lafayette Avenue, White Plains, New York 10603, to provide system software maintenance and integration support services for the security system including C CURE 800 access control system, C CURE Vision badging system and visitor management for three (3) years commencing on July 1, 2005 through June 30, 2008 for a total not to exceed amount of \$91,680 with the option to renew for three additional one year terms at the end of the initial three year term. The contract (IT-740) with Diebold authorized in this resolution was subsequently executed and approved.
- On November 20, 2008, your Honorable Board approved a resolution which authorized the County to renew contract IT-740 with Diebold Enterprise Security Systems, for one year of system software maintenance and integration support services for the security system commencing on July 1, 2008 and terminating on June 30, 2009, increasing the amount by \$32,088 to a new total not to exceed contract amount of \$123,768. The agreement authorized in this resolution was subsequently executed and approved.
- On December 10, 2009, your Honorable Board approved a resolution which authorized the County to exercise its second option to renew contract IT-740 with Diebold, for one year of system software maintenance and integration support services for the security system commencing on July 1, 2009 and terminating on June 30, 2010, increasing the amount by \$32,088 to a new total not to exceed contract amount of \$155,856. The agreement authorized in this resolution was subsequently executed and approved.

- Due to the widespread use of C CURE to control access to many county facilities and due to the specialized hardware and software components that are integrated into the system, it is critical to continue software maintenance and support services to maintain the operational integrity of the system. During the first three years of this contract, Diebold performed a major upgrade to the C CURE and visitor management applications; applied subsequent patches and minor upgrades to C CURE; installed the administration software on new PCs (personal computers) as obsolete PCs were replaced; verified that server operating system patches were certified by the software vendor and assisted in applying those patches. They also came on site during Data Center shut downs to ensure that the servers were brought down properly and came back online without any problems. As more sites are controlled using C CURE, these activities occur more often.
- Therefore, as provided for per the terms of the original agreement, we now come before your Honorable Board requesting approval to exercise the County's third option to renew contract IT-740 for a one-year term ending on June 30, 2011 at an annual rate of \$32,088, with all other terms and conditions of the agreement to remain the same.
- The public purpose for this renewal to maintain the building security system will be to promote the safety of its occupants, and in turn, the residents of the County who are affected by services provided and administered by staff who occupy the buildings where the security system has been installed.
- The goals and objectives of the renewal are to ensure the stability of these systems by keeping the application and operating system software up to date to minimize the potential for failure or exploitation of vulnerabilities. The activities covered under this renewal will be scheduled and monitored for completion by DoIT and DPW staff.
- Amending contract IT-740 directly supports the county's Performance Management Safety & Security initiative by keeping the C CURE system in good working order to prevent unauthorized personnel from gaining access to areas of county buildings not open to the public and providing a tool that can be used when crimes are investigated. The amendment also supports the Fiscal Responsibility initiative by giving the Department of Public Safety a central place to see alarms, such as when secured doors are forced open or when unauthorized personnel attempt to enter areas. Without a properly maintained system, there would be an increased number of crimes in county buildings, such as theft, vandalism, assault, or worse, and the evidence to catch the perpetrators of these crimes would not be available.

ACTION REQUESTED:

- Authorization to renew contract IT-740 with Diebold Enterprise Security Systems, having a place of business located at 155 Lafayette Avenue, White Plains, New York 10603, for one year of system software maintenance and integration support service for the security system commencing on July 1, 2010 and terminating on June 30, 2011, increasing the amount by \$32,088, payable pursuant to an approved schedule, to a new total not to exceed contract amount of \$187,944, with all other terms and conditions of the agreement to remain the same.

Accordingly, the attached resolution is submitted for your consideration.

RESOLUTION

UPON A COMMUNICATION FROM THE CHIEF INFORMATION OFFICER AND THE ACTING COMMISSIONER, DEPARTMENT OF PUBLIC WORKS, BE IT HEREBY

RESOLVED, that the County of Westchester is hereby authorized to exercise its third option to renew contract IT-740 with Diebold Enterprise Security Systems, having a place of business located at 155 Lafayette Avenue, White Plains, New York 10603, for one year of system software maintenance and integration support services for the security system commencing on July 1, 2010 and terminating on June 30, 2011, increasing the amount by \$32,088, payable pursuant to an approved schedule, to a new total not to exceed contract amount of \$187,944; and be it further

RESOLVED, this Agreement is subject to County appropriations; and be it further

RESOLVED, this Agreement is also subject to further financial analysis of the impact of any New York State Budget (the "State Budget") proposed and adopted during the term of this Agreement. The County shall retain the right, upon the occurrence of any release by the Governor of a proposed State Budget and/or the adoption of a State Budget or any amendments thereto, and for a reasonable period of time after such release(s) or adoption(s), to conduct an analysis of the impacts of any such State Budget on County finances. After such analysis, the county shall retain the right to either terminate this Agreement or to renegotiate the amounts and rates approved herein. If the County subsequently offers to pay a reduced amount to the Contractor, then the Contractor shall have the right to terminate this Agreement upon reasonable prior written notice; and be it further

RESOLVED, that all other terms and conditions of the agreement shall remain the same; and be it further

RESOLVED, that the County Executive or his duly authorized designee is hereby authorized to execute and deliver any and all documents and to take all action necessary and appropriate to effectuate the purposes hereof.

Original Agreement:	\$ 91,680
First Renewal:	\$ 32,088
Second Renewal:	\$ 32,088
This Amendment:	\$ 32,088
Total:	\$187,944

Contract No. **IT-740**

Account to be Charged/Credited:

Fund	Dept	Major Program, Program & Phase Or Unit	Object/ Sub-Object	Trust Account	Dollars
101	16	6000	4070		\$32,088

Budget Funding Year(s): 2010

Start Date: July 1, 2010

End Date: June 30, 2011

Funding Source	Tax Dollars: <u>\$32,088</u>
	State Aid _____
<u>\$32,088</u>	Federal Aid _____
(must match resolution)	Other: _____